

Corporate Action against the Infectious Spread of the Novel Coronavirus: Work from Home Extended

With no clear visible signs of the infectious spread of the novel coronavirus (COVID-19) being brought under control, Mandom Corporation (hereinafter “Mandom”) decided to continue taking a series of measures, including working from home, which were first announced on Wednesday, April 8 and scheduled to end on Wednesday, May 6. The extension of such measures depends on how the situation develops, and the company offers apologies for any inconveniences caused but is very wary not to end its action prematurely.

Mandom continues to implement measures flexibly and appropriately to give the highest priority to the health and safety of our customers, business partners and employees.

The ending of our measures against COVID-19 will be announced in due course on our web page.

■ Timeframe: Starting Wednesday, April 8 until further notice

■ Measures against COVID-19:

(1) Work from home as a rule

[Scope of application]

All employees of Mandom Group companies in Japan

[Details]

- Ensuring work from home for all employees
- Ensuring strict management of work in company offices for essential business reasons
- Using video conferences to replace onsite internal/external meetings
- Prohibiting domestic/overseas business trips
- Prohibiting holding/participating in events, including seminars (excluding online events)

*The above measures do not apply to the factory and logistics management, which are to operate normally.

(2) Suspension of telephone inquiries to Customer Service Office

The Customer Relations Division will suspend temporarily its telephone inquiry service for customers. Only inquiries by email will be handled. For details, please check “Customer Support” on our web page.

Contact

mandom corp.
Public Relations Div.
mail: press@mandom.com
Please contact us in Japanese or English.

URL: <https://www.mandom.co.jp/en/>



<https://www.mandom.co.jp/en/customer/>

Replies may take several days.

During the Japanese vacation week in May (from 17:00, Thursday, April 30 to 9:30, Thursday, May 7), inquiries by email will not be handled.

We apologize to our customers for any inconvenience and ask for their understanding and cooperation.

End of news release